

2009 ANNUAL REPORT

SERVICE

EMPowerMENT

TRANSFORMATION



SET
MINISTRY, INC.



WELCOME

Dear Friends:

SET Ministry thankfully recognizes its 25th anniversary in March 2010, inspired to pursue justice for Milwaukee's disadvantaged and poor while recognizing the unconditional value of every person.

The need for essential client services has increased considerably over the past year. The latest estimates from the 2008 American Community Survey, as reported in the *Milwaukee Journal Sentinel* on September 29, 2009, show that Milwaukee County's unemployment rate was 9 percent compared with 5.2 percent in November 2008. **At SET Ministry, bleak statistics inspire us to continue working to support the underserved in our community.** With your continued partnership, I know that we can make a difference for many adults, youth and families.

Gratefully,

A handwritten signature in black ink, appearing to read "Laurie Laehn".

Laurene Gramling Laehn
President and CEO

MISSION STATEMENT

SET's mission is to serve the Milwaukee community with health and human services that support socially and economically disadvantaged people by fostering personal transformation. Participants establish and achieve goals that promote self-sufficiency and independence.

The organization directly provides services and uses a collaborative approach to link people with needed resources. The program approach respects the dignity of each human life, and all programs address the physical, psychological, social and spiritual aspects of each participant.

"Following the principles established by SET's founders, the board, staff and volunteers thank the many caring individuals, organizations, and churches that chose to invest in our mission of pursuing justice for the underserved within our community."

HOUSING CASE MANAGEMENT

I had someone, a human being, who really cared for me and knew what to do to help me get through everything. I thanked God for her every day. - Resident



The Housing Case Management Program provides stability and a higher quality of life to adults living in public housing in Milwaukee. SET's nurse case managers and social work case managers focus on assisting seniors and residents with disabilities so that they can be self sufficient.

The Housing Case Management Program :

Advocates for various services and resources on behalf of residents.

Identifies residents at risk due to substance abuse and/or mental illness.

Helps senior residents in public housing remain independent.

Assists residents with obtaining government aid.

Creates and implements support groups for residents.

These services make a difference in the every day struggles residents face in public housing. For example, approximately 95% of the people facing issues liable for eviction or the need to move out of their housing were able to remain in their residence thanks to the efforts of SET's social services.

Within the past fiscal year, SET served more than 2,500 residents in 14 public housing high rises through its social services.

Everyday, SET Ministry strives to preserve the dignity of our clients and work with them to improve their quality of life.

93% of students served were involved in peacemaking activities.

70% of students who participated in support groups demonstrated improvement at home or in school.

73% of students served demonstrated healthy coping and relationship skills as a result of participating in classroom activities.

63% of families of students referred for social work services were involved on a monthly basis in an individual case management program.

100% of students participating in counseling displayed improvements in areas such as anger, sadness, respect to peers and adults.

SCHOOL SERVICES

The School Services Program served students, parents and teachers in Milwaukee non-public and public elementary, middle and high schools. Students gain the essential skills needed to overcome adversity and achieve their academic potential. **During the 2009 school year, nearly 3,000 students learned to resolve conflict through peaceful discussion and healthy coping methods.**

Through the guidance of SET's Service Specialists, children and their families developed positive relationships built upon clear communication and mutual trust. The vast majority of families who utilized the School Services Program were low-income and qualified for reduced or free lunches.

PEACE

In a recent MPS District Report Card, middle grade expulsions claimed 143 of the 386 non-elementary students expelled. Violence is no stranger to the halls of Milwaukee's public elementary schools. According to the Wisconsin Information Network for Successful Schools, there were there were 393 weapon and or drug related incidents resulting in suspensions or expulsions in Milwaukee County.

In answer to such statistics, SET Ministry's School Services Program implemented the PEACE Program in both public and non-public schools. **Through class interaction and illustration, students ages 6-13, learn to communicate in non-violent ways.**

It would be nice for society at large to have the opportunity to take part in the PEACE Program.
- **Principal**

Original. Professional. Successful.



The PEACE Program uses interactive group-therapy methods to instill healthy interaction patterns within the classroom. **No other program nationally is known to use such methods.**

Skilled behavioral health professionals lead the students in activities that promote teamwork. Students begin to experience a positive social connection resulting in less aggression and greater academic growth. The classroom atmosphere transforms into a positive learning environment for both the students and the teacher.

The first step is to meet the student's need for belonging and for receiving acceptance and support from their peers. The second step is to deliver lifeskills training, in three domains: impulse control, violence prevention and emotional regulation. The PEACE Program increases student academic achievement as a result of improved teacher competency, fewer disruptions and increased bonds between students and their schools.

I would like to thank you for allowing the PEACE Program to be a part of my school. There have been so many good experiences that my students have had from the people who are a part of this vital program. It is such a difficult time for many of my students and they are always in need of practicing to work together as a team. When dealing with a difficult situation, I often refer back to one of the PEACE Program lessons. Students need to know there are better ways to handle everyday problems. Thank you again from a seventh-grade teacher who sees the difference being made in young lives. - **7th Grade Teacher**

FAMILY EMPOWERMENT

72% of families served achieved two or more of their goals by obtaining such services as health insurance or rent assistance.

100% of families served received assistance with food, clothing, appliances and bus tickets.

80% of families with children have improved or maintained parenting skills in the areas of health care, school participation and quality family time.

96% of families have utilized community resources when needed throughout the City of Milwaukee.



In 2009, SET's Family Empowerment team provided case management services for 688 low-income, high-risk, central city individuals. Case managers also provided short term assistance to over 230 additional clients.

Family Empowerment offers individualized case management designed for families with children or grandchildren from birth to early adulthood. SET's case workers make regular home visits in order to build trusting relationships with each family member. Case workers encourage families to set realistic goals in the areas of housing, health, education and employment.

Parklawn Employment Project

Residents at the Parklawn public housing development received job seeking assistance. Nearly 80 participants learned job searching techniques, interviewing etiquettes and how to write a resume.

It can be difficult for participants to acquire employment without a driver's license. For that reason, participants lacking a license were offered driver education classes to increase their chances of finding a job.

A main focus was on participants who did not have a high school diploma. Participants were encouraged to complete the GED or a High School equivalent program.

Project Restore

60% of housing participants obtained permanent housing within 24 months of entry in Project Restore.

71% of participants increased or stabilized their income upon completion of the program.

51% of unemployed participants obtained the skills needed for employment.

SET's Project Restore, in collaboration with the National Development Council, Milwaukee's Friends of Housing, and the US Department of Housing and Urban Development, serves residents of 49 apartment units, all of whom were previously homeless.

Staff members assist each participant with acquiring the essential services needed to move toward greater health and financial stability.



Children with Special Health Care Needs

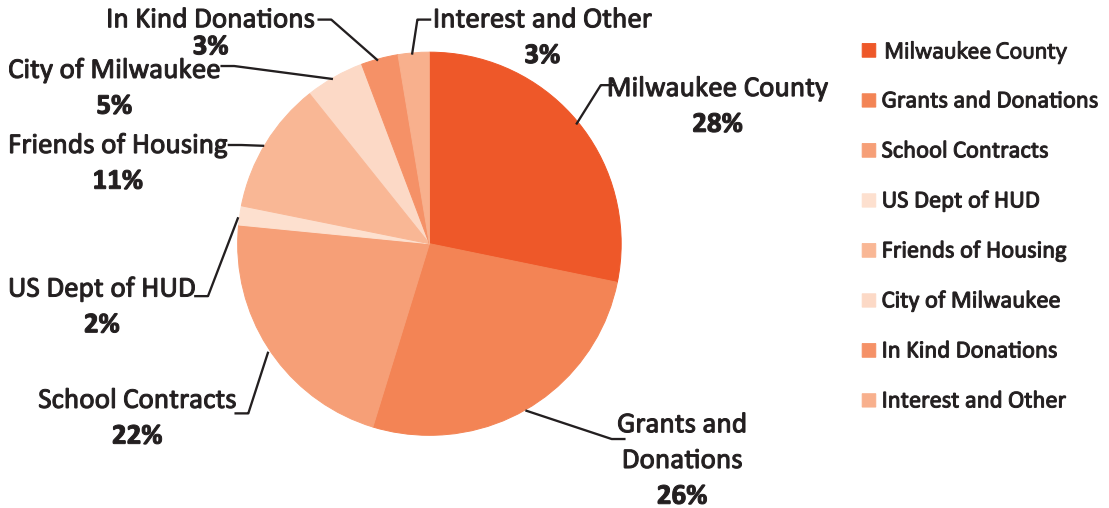
Often times, low income families with special needs children do not know where to find assistance. The Children with Special Health Care Needs Program, in collaboration with Children's Hospital of Wisconsin, helped families find the essential services required to improve their children's lives.

Between July 2008 and June 2009, the program served nearly 60 children up to age 21. To qualify for the program, children must have an ailment that will last a year or longer, such as asthma, diabetes, blood disorders or cancer .

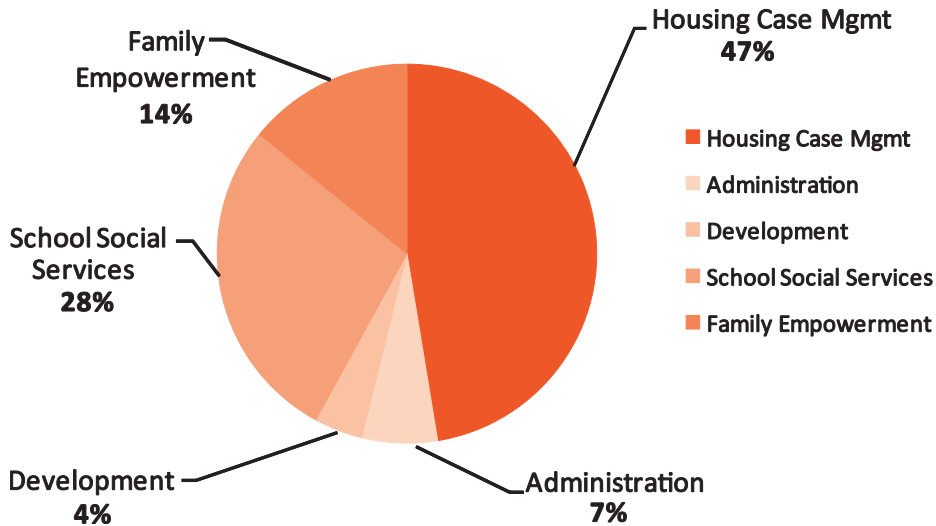
Case Managers worked with parents as they planned doctors appointments and filled out insurance applications. Whether it was finding a vision specialist or obtaining equipment such as a wheel chair, SET's Case Managers were ready to assist.

2009 REVENUE & EXPENSES

Operating Revenues \$2,986,012



Operating Expenses \$3,030,074



2009 DONORS

We are thankful for the generosity of the many benefactors who have supported SET throughout the fiscal year of July 1, 2008 – June 30, 2009. Contributions from individuals, corporations, philanthropic foundations and others enable SET to help socially and economically disadvantaged people transform their lives. *SET has made every effort to insure the accuracy of the names and information listed. If there is an error, please call 414-449-2680.*

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Save the Date!

SET 25th Anniversary Party

Thursday, August 12, 2010

6:00 pm - 9:00 pm



SET
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25 years 1985-2010